

Event Organisers FAQ's

Who are the photographers?

- We use local people to support your event. Photographers take pride in supporting events in their area.
- All photographers should introduce themselves to you as they arrive at the event.
- You can assign photographers to a specific location at your event site and let them know of any specific shots you would like them to capture.
- Photographers with Working with Children certificates can be arranged but must be specified in the "notes to photographers" section when you create your event.

Marketing the event

- The photographers will put in their best effort during the day so it's important for you to do the best to advertise the photo to the event participants by telling them to go to www.GeoSnapShot.com to view and purchase their photos.
- Your event management area contains marketing material to be used in conjunction with PA announcements, emails and social media marketing.

You can see which photographers are booked to attend your event

- Please use the event management area to see exactly how many photographers have booked onto your event and their contact details.

We may not get photographers booking on to your event

- If you have requested GeoSnapShot photographers to attend your event there is no guarantee that we will find photographers to attend. Please check you management area for the event to see photographers that are booked on to attend the event at any time.

There is no guarantee of photos

- Photographers may have any type of issue during the shoot including total technology failure. This is very unusual but in situations like this they may not provide any photos from the event.

Free photos for you for sales and marketing

- We will provide you with a maximum of 10 free photos from your event for you to use for your sales and marketing purposes i.e. on facebook and your webpages.
- These photos should not be used until 2 week after the event to enable photographer sales to be maximised.
- These photos may not be resold and copyright stays with the photographer.

Photographer exclusivity

- We never ask for any exclusive photography rights for your event in fact we are happy to work with other photographers enabling better coverage of the event and event participants.
- However you should consider how many photographers you want at your event and how difficult it is going to be for your competitors to find the photos.
- Any photographer who is registered with GeoSnapShot and who has booked onto your event is welcome to upload photos for your event.

You can update or cancel your event at any time

- If you must cancel your event at short notice please do this via your event management area.
- Please out of courtesy contact the photographers to let them know the event is cancelled.

All photographers will wear high-visibility jackets

- Our photographers will wear high visibility orange vests to your event to make them stand out.

Public liability insurance

- GeoSnapShot does not provide public liability insurance for the photographers. Full details can be found in our terms and conditions.
- Any insurance concerns should be discussed and resolved between the event organiser and the photographer prior to the event.

We're here to help so if you have any questions or suggestions for the GeoSnapShot platform please get in touch with us.

support@GeoSnapShot.com